

Andrew S. Harris

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Education

Rady School of Management, University of California, San Diego, MBA, 2009-2011
University of California, Los Angeles, B.S., cum laude, Psychobiology, 2009

Experience

Gen-Probe, Inc., San Diego, CA, 2009

Intern, Enterprise Architecture

- Identified strategic opportunities to better measure, manage, and control information technology service management through both near and longer-term recommendations for approval to senior management
- Initiated data-driven service management processes and facilitated departmental budget planning via a mining of enterprise data
- Conducted a Kepner Tregoe gap analysis and diagrammed future service management process maps, along with supporting documentation, leveraged from the best-practices of the Information Technology Infrastructure Library (ITIL)

Amylin Pharmaceuticals, Inc., San Diego, CA, 2006-2008

Intern, Program Management Office

- Collaborated on the creation of a business case template and supporting spreadsheet for the presentation of proposed projects' financial impact / merits to business leaders under one consolidated format
- Created an enterprise project management eLearning training course and conducted bundle release testing
- Analyzed the applicability of professional "social computing," looking at current industry research, university-structured portals, and online social networking sites
- Reconciled financial capital report expenditures and updated cost plan budgets into an enterprise project management application, as well as, diagrammed budget flows for both capital and operating expense processes

Intern, Business Continuity and Disaster Recovery

- Recognized and planned key dependencies of business units by assisting in departmental business-impact-analyses
- Created a consolidated vendor database of contact information and escalation procedures
- Identified asset information and network resources through the generation of data center maps
- Improved productivity surrounding communication by aiding the rollout of video conferencing
- Increased overall disaster preparedness through the provisioning of shelter-in-place in both the San Diego and Washington, D.C. offices

Document Coordinator, Information Services

- Facilitated the proper disposal of company documents through an update of destruction bin maps
- Prepared for external audits by performing quality control of laboratory notebooks
- Handled case report form filing and document inventory, as well as general document scanning

Affiliations and Activities

Life Tech, An Affiliate Association of the Rady School of Management: Member 2009-Present
Pre-Pharmacy Society at UCLA: Secretary 2008-2009, Member 2006-2009
UCLA Student Alumni Volunteer Academy: Member 2006-2007